



# **Artifax Australia on Amazon Web Services**

Artifax Australia is a fast-growing venue and event management solution that offers cloud hosted versions of their software for many of its Australia and overseas based customers.

2pi Software offer a managed services solution to Artifax which enables their team to focus on sales and product support, without the added burdens of servicing the supporting IT infrastructure.

As part of its fulfillment and oversight of this environment on behalf of Artifax Australia, 2pi Software carry a range of regular service activities including :-

- Backup oversight
- Regular client recovery test
- Instance Health monitoring
- Activation of service requests to Artifax technical team